

# Secure Your Data to Make More Informed Decisions

If your data isn't integrated in a single, secure platform, you can't see program correlations or identify the root causes driving your benefit and risk program costs or impacting quality of care.

## Take Control of Your Data

When you take control of your data, you:

- Collect the data sources that support your short- and long-term business objectives.
- Access your data on demand, even if you change vendors.
- Authorize who has access to your data.
- Get a 360-degree view of your total population across all of your vendors.
- Use actionable insight to make more informed decisions.



### We Collect and Secure Your Data

Innovu works with your benefit and risk vendors to secure your data in our cloud-based platform. We schedule regular feeds to ensure your data is current.



### Secure Collaboration

Our team validates then analyzes your data, de-identifying it from a member perspective. Reports and alerts summarize and prioritize the issues you should address first. Innovu's secure, collaborative platform lets you ask questions and exchange information with your authorized users so you can identify the true issues impacting your population.



### Use Your Data to Impact Other Programs

You can authorize Innovu to share member-specific data with your other vendors, such as wellness or disease management, to help improve member health outcomes and reduce program costs.



### Security Processes and Protocols Meet Stringent National Standards

Innovu protects your data by continuously deploying the latest digital safeguards and externally validating our security and management processes and protocols, giving you peace of mind that your data is secure.

# Innovu Security Processes & Protocols



## ***Independent, Third Party Audits***

To ensure that our solutions are secure, Innovu undergoes bi-annual, independent, third party SSAE16 SOC 1 Type 2 and SOC 2 Type 2 certification and annual HIPAA risk assessment. Auditors also perform a mapping between the HITRUST CSF certification controls and controls included in SOC audits.

## ***US-based Resources and Services***

All of our resources and services are based in the United States, including development, testing, support, operations, and consulting services. We do not give access to any of the data we secure to personnel or contractors who are not US-based.

## ***Secure File Transfer***

We complete all file transfers to and from Innovu to you and your authorized stakeholders via secure file transfer (encrypted – SFTP/SSH/SCP) or a secure web portal (encrypted – HTTPS/SSL).

## ***AES256 Encryption***

We encrypt all managed data, at rest and during transmission, using the highest level of practical encryption (AES256).

## ***Data Segregation***

We segregate your data, similar to being locked in its own safety deposit box within a locked vault.

Employee background checks and intensive training

All Innovu employees undergo criminal and financial background checks and security awareness and protected health information (PHI) training.

## ***Client and Authorized Stakeholder Training***

All client authorized users must complete Innovu's security and PHI training prior to gaining access to your data, and annually thereafter.

## ***Multi-factor Authentication***

Innovu deploys multi-factor authentication to protect all applications and services for all Innovu accounts.

## ***Secure, Cloud-based Solutions***

Innovu uses Amazon Web Services to provide massively scalable, secure, cloud-based solutions. Amazon Web Services provides a nationwide network of highly available, fault tolerant and interconnected data centers that consist of 32 distinct zones. Each zone is represented by one or more data centers, each center with redundant power, climate control, networking, and internet connectivity.

## ***Adherence to the OFAC Specially Designated Nations List***

Innovu ensures that no full time or part time employees or contractors are on the Office of Foreign Assets Control (OFAC) Specially Designated Nations List.

Innovu secures your data so you can make informed decisions.

Secure your benefits and risk data with Innovu.  
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